



**BOURNEMOUTH  
PARENT  
CARER  
FORUM**

## **Bournemouth Parent Carer Forum**

### **What we do**

Bournemouth Parent Carer Forum or BPCF, offers a specialist consultation and participation service that gives parents and carers a voice about the services and support their children and families receive.

Parents and carers know their children best. They know what support their children need to live full and happy lives. Through raising their own families, they have also gained first-hand experience of using services, so by listening to what they have to say, we can clearly identify what is commonly working well, what needs improving and what's missing—also referred to as 'gaps in provision'.

The feedback we gather is fed directly to the local authority by BPCF parent representatives, who attend regular meetings with Bournemouth Council, the NHS and other agencies. We use this information to influence the way services are developed and improved upon, so that they meet the needs of disabled children and their families more fully.

### **Events**

When it comes to swapping ideas and gathering information, there's nothing quite like getting together face-to-face. Issues can be debated, new initiatives can be explained and agreements can be reached. We organize regular consultations and information Days where all parties can get together, get to know each other and get the help or facts they need.

### **Surveys**

Of course, we also recognise that it's not always possible to attend events or give your views in person, so to make sure that you can still have your say, you can do so by responding to our surveys, available online or by post.